

## **ACCESS IDAHO STEERING COMMITTEE**

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### **Access Idaho's General Manager's Report**

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## IN SUMMARY

The Portal completed work on a long-awaited application in August. Unfortunately, it did not launch this month due to circumstances beyond the Portal's control. However, the Portal did help one state agency launch and promote its newest online service. Marketing assisted two other agencies with news releases, in addition to fulfilling its usual supportive tasks. Development is on track towards launching five new applications within September and October. Creative provided consultation to multiple agencies regarding site designs/redesigns, conducted user-testing, and developed promotional collateral material.

## MARKETING

### AI Portal –

Wrote July GM report

### News Releases –

Sent news release (state and national) announcing the Secretary of State's bulk lien filing service

Helped Dept. of Administration write [Idaho.gov](http://Idaho.gov) news release

Compiled Child Support Payment app information to Health & Welfare for their news release

### Client Meetings/Support–

Attended business.Idaho.gov meeting

Provided Twin Falls County with online vehicle license renewal app info

Compiled online vehicle license renewal app info for Assoc. of Assessors' annual meeting

### User Testing–

Coordinated Board of Accountancy license renewal app prototype with three CPAs

### Advertising/Collateral –

Coordinated design, printing and delivery of 11,500 [trucking.idaho.gov](http://trucking.idaho.gov) flyers for Hazmat, Full Fee, and IRP renewal packets as well as for motor carrier seminars

### Direct Mail –

Sent bulk lien filing service intro letter to top 24 lien filer/search subscribers

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## GENERAL MANAGER'S REPORT

August 2004

## DEVELOPMENT

### New Applications—

- Beta tested Health & Welfare's Child Support payment application

- Wrote code for State Insurance Fund's Policyholder Search app

- Continued revising ITD's Personalized License Plate Online Reservations app based on additional client feedback

- Helped launch the Secretary of State's Online Bulk UCC Filing app

- Wrote code for Over the Counter Credit Card (PayPort) application prototype

### Application Upgrades—

- Idaho Real Estate Commission services suite code enhancement (pending IREC's back-end configuration)

## CREATIVE SERVICES

### Website Design—

- Worked on Business Portal (<http://business.idaho.gov>) design and navigation with the Dept. of Commerce and Labor

- Provided consultation services to Dept. of Judiciary for their site redesign/update

- Provided consultation to the Idaho State Insurance Fund for their app launch

### User Interface—

- Revised interface for Health & Welfare's Child Support Payment Portal

### User Testing—

- Board of Accountancy license renewal app prototype with three CPAs

- User tested catalog portion of the PayPort (Over the Counter Credit Card) app

### Collateral—

- Designed Hazmat/Full Fee/IRP renewal packet insert

## COMPLETED

Application	Agency	Application Description	Status	Completion Date
Batch Drivers Records	Idaho Transportation Department	This project allows Batch customers (identified as eligible through ITD) to request MVR information through an electronic Batch process. This is a premium service	Launched.	3 <sup>rd</sup> Quarter 2000
Calendar System	Statewide Application	The state calendar system allows agencies to post events to the state homepage, while also making this information available on their agency Web site. State agencies can access an easy-to-use Web interface to post events and legal notices to citizens and businesses seeking such information.	Access Idaho will train and develop Agency side calendars for those interested in using the system.	1 <sup>st</sup> Quarter 2000
Re-design Idaho's Home page	Statewide Application	The Access Idaho homepage design and functionality is citizen-based for ease of use. The site can be accessed at <a href="http://www.accessidaho.org">www.accessidaho.org</a> . The page is the State's official homepage and is also located at <a href="http://www.state.id.us">www.state.id.us</a> .	The PR rollout was May 3, 2000, 1:00 p.m., J.R. Williams Building West Conference Room.	2 <sup>nd</sup> Quarter 2000 (on-going)
"How Do I?" System	Statewide Application	The state "How Do I?" system allows agencies to post frequently asked questions (FAQ's) to the state home page while also making this available on their agency Web site. State agencies can access an easy-to-use Web interface to post their commonly received questions. As the Portal matures, this system will become a vital search engine for businesses and citizens.	We will train and develop Agency-side "How Do I?" for those interested in using the system.	1 <sup>st</sup> Quarter 2000
First Lady's Web Site	First Lady	A "kid friendly" site template with links to the First Lady's special projects, bio, etc.	Launched.	3 <sup>rd</sup> Quarter 2000

Application	Agency	Application Description	Status	Completion Date
Idaho Electronic Campus	Board of Education	A Portal for Idaho's state universities and colleges, the site includes a searchable database of all courses offered by the public institutions of higher learning.	Launched.	3 <sup>rd</sup> Quarter 2000
Tobacco Retail Permits	Department of Health and Welfare	Idaho Tobacco retailers are required to hold a permit in order to sell tobacco products legally. The Department allows Retailers to initially apply and renew permits online. There is no fee for this service.	Launched.	3 <sup>rd</sup> Quarter 2000
Business Entity Search with Choice of Two Certificates of Existence	Secretary of State's Office	This application allows citizens and businesses to perform an on-line search of businesses in Idaho at no charge. If the person or business would like to obtain a certificate of existence for their records, they have two choices: 1) an online certificate or, 2) certificate with an original signature that can be ordered online, then mailed. There are two ways to pay for the certificates—monthly bill (subscribers only) and by credit card.	Launched.	4 <sup>th</sup> Quarter 2000
Credit Card Functionality	Statewide Application	The credit card functionality allows applications that require secure credit card payment authentication and authorization to easily connect. The application handles the credit card payment processing and can connect to an agency account, a Portal account, or a centralized processing account. The credit card functionality requires an agency and Access Idaho to identify the most appropriate account to deposit transaction proceeds and establishes linkage of this account to First Security Bank and the State Treasurer's Office. Any agency wanting to accept credit cards for payment on the Internet will be able to use this functionality.	Launched.	4 <sup>th</sup> Quarter 2000

Application	Agency	Application Description	Status	Completion Date
Real Estate Agent License Renewals	Real Estate Commission	The application allows Real Estate agents to renew their licenses online.	Launched.	4 <sup>th</sup> Quarter 2000
Admin. Dept. Web Site	Department of Administration	Assisted the Department in its Web site redesign.	Launched.	4 <sup>th</sup> Quarter 2000
Board of Medicine Web Site	Idaho Board of Medicine	Access Idaho built a Web site that will eventually feature license renewals and licensee searches.	Launched.	4 <sup>th</sup> Quarter 2000
ITRMC Web Site	Information Technology Resource Management Council	Web site with information on Idaho's technology agencies/resources.	Launched.	4 <sup>th</sup> Quarter 2000
"No Call" Telemarketer Database	Attorney General	A list of citizens who do not want to be called by telemarketers. The telemarketers are required to purchase the list every quarter. The application allows citizens to register and pay online. Telemarketers can purchase the list online.	Launched.	1 <sup>st</sup> Quarter 2001
Uniform Commercial Code Search	Secretary of State's Office	This project allows online UCC searches by providing access to an existing database of UCC information, with the possibility of making images available as well.	Launched 1/8/2001	1 <sup>st</sup> Quarter 2001
Lt. Governor's Web Site	Lt. Governor	A template in which the Lt. Governor's Office is responsible for importing content.	Launched.	1 <sup>st</sup> Quarter 2001
Governor's Web Site	Governor	A redesign of the current site. We built the template, and the Governor's Office is responsible for importing content.	Launched.	1 <sup>st</sup> Quarter 2001

Application	Agency	Application Description	Status	Completion Date
The State Department of Education Web Site Templates	State Department of Education	Developed templates to be used for updating their Web site.	Launched.	1 <sup>st</sup> Quarter 2001
Interactive Drivers Record Search	Idaho Transportation Department	This project allows users (identified as eligible through the ITD) to request DLR information through the Portal in real time.	Launched.	March 2001
Idaho State Bar Corporate Section Web Site	Idaho State Bar	A Web site for the State Bar's Corporate Law Section.	Launched.	April 20, 2001
Governor's Trade Mission	Office of the Governor	A template for the Governor's trade missions to Asia and Mexico.	Launched.	May 12, 2001
Idaho Disability Determinations Service (IDDS) Web Site	Idaho Disability Determinations Service	The DDS administers Social Security Disability benefits for the Social Security Administration. Their Web site assists clients and is designed to eventually reduce phone calls, through interactive applications.	The DDS site has been turned over to the agency for launch.	2 <sup>nd</sup> Quarter 2001
Board of Pharmacy Web Site	Board of Pharmacy	The Pharmacy Board (BOP) started with a Web site and will eventually offer interactive services.	Launched.	2 <sup>nd</sup> Quarter 2001
Idaho Division of Building Safety License Look-up	Division of Building Safety	The Division of Building Safety multiple applications. The first is a database look-up application, followed by license renewals for Electrical, Plumbing, Public Works, Safety, and Building.	Launched.	2 <sup>nd</sup> Quarter 2001



Application	Agency	Application Description	Status	Completion Date
Idaho Division of Building Safety Electrical License Renewal	Bureau of Electrical Safety	The application allows Journeyman, Contractors and Apprentices to renew their licenses online with the Bureau.	Launched.	2 <sup>nd</sup> Quarter 2001
Idaho Highway and Technical Assistance Council Web Site	Idaho Highway and Technical Assistance Council	The Idaho Highway and Technical Assistance Council publishes technical documents online to increase the amount of resource materials available to their audience.	Launched.	3 <sup>rd</sup> Quarter 2001
Idaho Department of Labor Web Site Templates	Idaho Department of Labor	The Idaho Department of Labor requested templates for updating their Web site.	Access Idaho turned over the templates to the agency.	3 <sup>rd</sup> Quarter 2001
Idaho State Police Web Site	Idaho State Patrol	The ISP updated their site to make it a recruitment tool.	Launched.	3 <sup>rd</sup> Quarter 2001
Unemployment Insurance Payment	Department of Labor	The application allows Idaho employers to pay unemployment insurance premiums online.	Launched.	November 7, 2001
Electronic Check Functionality	Statewide Application	The electronic check functionality allows applications that require secure authentication and authorization of electronic check payments to easily connect. Any agency wanting to accept electronic checks for payment on the Internet will be able to use this functionality.	Launched.	November 7, 2001
Idaho State Bar Web site Templates	Idaho State Bar	Templates for updating the State Bar's Web site.	Templates completed and turned over to the ISB for implementation.	3 <sup>rd</sup> Quarter 2001

Application	Agency	Application Description	Status	Completion Date
Idaho Division of Building Safety Plumbing License Renewal	Bureau of Plumbing Safety	Allows Plumbing Journeymen, Contractors and Apprentices to renew their licenses online.	Launched.	November 19, 2001
Tax Payment Portal	Idaho State Tax Commission	This application allows the Idaho State Tax Commission to receive funds by credit card or electronic check.	Launched.	December 7, 2001
Online filing and Payment of Idaho Form 40EZ	Idaho State Tax Commission	The application allows users of the Idaho Form 40EZ to file and pay online.	Launched.	January 7, 2002
Interactive Drivers Record Search	Idaho Transportation Department	This project allows subscribers to request DLR information through the Portal in real time.	Launched.	1 <sup>st</sup> Quarter 2002
2 <sup>nd</sup> Re-design Idaho's Homepage	Statewide Application	The design and functionality is citizen-based for ease of use.	Launched.	January 7, 2002 (on-going)
ITD Trip Permits	Idaho Transportation Department	The application allows commercial transporters to purchase trip permits online as an instant customer or through subscriber vendors.	Launched.	April 22, 2002
Idaho South Central District Health Web Site	Idaho South Central District Health	Added depth and resource material to current site. Their target audience is women and children, with a focus on public health issues.	Launched.	April 1, 2002
Over Legal Permits	Idaho Transportation Department	The application allows commercial transporters to purchase trip permits online as an instant customer or through subscriber vendors.	Launched.	April 22, 2002

Application	Agency	Application Description	Status	Completion Date
Idaho Rangeland Committee Web Site	Idaho Rangeland Committee	Added depth and resource material to current site. Their target audience is students and educators.	Launched.	May 2002
Interactive Drivers Record Search—Personal	Idaho Transportation Department	This project allows users to request personal DLR information through the Portal in real time.	Launched.	May 2002
DLR Exempt	Idaho Transportation Department	This project allows law enforcement and government agencies to DLR information through the Portal in real time.	Launched	May 2002
Department of Commerce Web Site	Department of Commerce	The application allows insurance agents to renew their licenses online.	Launched.	July 2002
Idaho Department of Finance Payment Gateway	Idaho Department of Finance	The Idaho Department of Finance created a license renewal application and requested help administering the payment process.	Launched.	July 2002
Insurance Agent License Renewal	Idaho State Department of Insurance	The application allows insurance agents to renew their licenses online.	Launched.	July 2002
IFTA Payments and Filings	Idaho State Tax Commission	(IFTA). Motor carriers traveling through the state pay and report their fuel taxes by using this application .	Launched.	July 2002
Liens & Titles Search	Idaho Transportation Department	This application allows for a searchable database of vehicle title and liens.	Launched.	August 2002

Application	Agency	Application Description	Status	Completion Date
State Board of Education Web Site	State Board of Education	Improved navigation and usability and added depth and resource material to existing site.	Launched.	September 2002
Department of Correction Searchable Database	Department of Correction	The application allows citizens to search for parolees based on the Department of Correction records.	Launched.	November 2002
Hazardous Materials Permits	Idaho Transportation Department	Allows renewal of motor carrier hazardous materials permits online.	Launched.	November 2002
Idaho Real Estate Commission Application Upgrades	Idaho Real Estate Commission	Automate more services, such as address updates and license printing.	Launched	November 2002
Board of Vet Medicine Web Site	Idaho Board of Vet Medicine	Improved navigation and usability as well as added depth and resource material to existing site.	Turned over to Agency.	3 <sup>rd</sup> Quarter 2002
Occupational Licenses	Bureau of Occupational Licenses	Board of Cosmetology and Board of Nursing Home administrators.	Launched.	November 2002
SR22/26 Insurance File Upload	Idaho Transportation Department	The application allows insurance companies to activate or stop coverage for high-risk drivers by uploading data to ITD's system.	Launched.	December 2002
Unemployer Insurance Payment—Application Updates	Department of Labor	The application will allow Idaho employers to pay unemployment insurance premiums online.	Launched.	January 2003
Update to Idaho Form 40EZ	Idaho State Tax Commission	The application allows users of the Idaho Form 40EZ to file and pay online.	Launched.	January 2003

Application	Agency	Application Description	Status	Completion Date
Division of Building Safety Web Site	Division of Building Safety	The Division of Building Safety's goals are to improve navigation and usability plus add depth and resource material to their current site.	Turned over to Agency.	April 2003
Technical Ed Web Site Templates	Professional Technical Education	Improves navigation and usability plus adds depth and resource material to existing site.	Turned over to Agency.	April 2003
Medical Board License Search & Verification Request	Idaho State Board of Medicine	Application allows users to search for all licensed Idaho medical professionals and download Board actions against a licensee. Users may also purchase official license verifications.	Launched.	May 1, 2003
License Renewals	Board of Nursing	Allows all licensees under the Board to renew their licenses online using Visa or MasterCard.	Launched.	May 16, 2003
Sales & Use Tax Filing and Payment	Idaho State Tax Commission	The application will allow businesses to pay and file sales & use tax online.	Launched.	Aug. 5, 2003
Withholding Tax Filing and Payment	Idaho State Tax Commission	The application will allow businesses to pay and file withholding tax online.	Launched.	Aug. 5, 2003
Consumer License Plate Renewal	Idaho Transportation Department	The application will allow residents in Ada County to renew their license plates online, with other counties to follow.	Launched.	Aug. 12, 2003
Idaho Division of Building Safety Electrical Forms & Renewal Rewrite	Bureau of Electrical Safety	The application will allow Journeyman, Contractors and Apprentices to complete online forms, as well as renew and pay for new licenses.	Launched.	October 2003

Application	Agency	Application Description	Status	Completion Date
Dept. of Correction Web Site	Department of Correction	Goals include improving navigation and usability plus adding depth and resource material to current site.	Launched.	September 2003
Search Idaho FAQs	Statewide Application	Refine the homepage's "How Do I...?" search function to compare queries to an expandable database of Frequently Asked Questions, along with their answers.	Launched.	September 2003
129k Project (Trip Permits Update)	Idaho Transportation Department	Allows customers to issue Overweight/Oversize and 129k Pilot Project permits online.	Launched.	September 2003
Full-fee Registration for Motor Carriers	Idaho Transportation Department	The application will allow Motor Carriers to renew fleet vehicles online.	Launched.	October 2003
Department of Environmental Quality Web Templates	Department of Environmental Quality	The DEQ's goal is to improve navigation and usability and, if possible, add depth and resource material to their current site.	Delivered to Agency.	October 2003
Donations Site	Idaho Children's Trust Fund	Allows citizens to make donations with credit cards online.	Launched.	Nov. 25, 2003
License Renewals	Outfitters and Guides	The application will allow licensees under the Board to renew their license online.	Launched.	Dec. 1, 2003

Application	Agency	Application Description	Status	Completion Date
Insurance Producer License Renewal Upgrade	Dept. of Insurance	Allows in-state insurance producers to renew their licenses online and submit continuing education course information.	Launched.	Dec. 23, 2003
My Account	Statewide Application	Allows Access Idaho users to change their password, name, e-mail address, and phone number.	Launched.	Jan. 9, 2004
Withholding Tax Updates	Idaho State Tax Commission	Updates current application to reflect new Tax Commission procedures and allows businesses to complete a "910 Zero File."	Launched.	Jan. 29, 2004
Tax Refund Status (Online & IVR)	Idaho State Tax Commission	Allows citizens to check their tax refund status and request tax forms over the phone or on the Web using voice recognition.	Launched.	Jan. 29, 2004
Web Site Redesign	First Lady	New look and feel.	Launched.	Feb. 23, 2004
Trucking "Vortal"	ITD, State Police, Tax Commission	State's first Web "vortal" with applications and links to help motor carrier businesses.	Launched.	March 29, 2004
Guide License Renewal	Outfitters & Guides Licensing Board	Enables guides licensed in Idaho to renew their licenses online.	Launched.	April 1, 2004
DLR Suite Updates	Idaho Transportation Dept.	Enhance the app's features and functions to take advantage of system updates installed since the service went into production.	Launched.	May 24, 2004

Application	Agency	Application Description	Status	Completion Date
Practical Nurse License Renewal	Board of Nursing	Will allow all practical nurses under the Board to renew their licenses online using Visa, MasterCard or discover	Launched.	June 15, 2004
Agency Search	State Insurance Fund	Enables authorized insurance agents to securely search policy history and status information available in SIF's Workers' Compensation Information System (W/CIS).	Delivered to Agency.	June 15, 2004
Website Redesign	State Insurance Fund	Revamp existing website.	Delivered to Agency.	June 15, 2004
Batch UCC Filing	Secretary of State	Allows companies to file multiple liens at one time.	Launched.	August 3, 2004

## IN DEVELOPMENT

Application	Agency	Application Description	Status	Completion Date
Personalized Plates Reservations	Idaho Transportation Department	The application will allow citizens to reserve and purchase personalized (vanity) plates for registered vehicles as well as sample plates for display elsewhere.	Client revisions.	Sept. 2004
Child Support Payment Portal	Health & Welfare	The application will allow citizens to review account status and pay child support payments.	Complete. Awaiting transaction fee amount from H&W and Purchasing.	Sept. 2004
IREC Suite Updates	Idaho Real Estate Commission	Enhance the app's features and functions to take advantage of system updates installed since the service went into production.	Waiting for agency IT person	October 2004



Application	Agency	Application Description	Status	Completion Date
Point of Sale Credit Card Service	Statewide	The application will state agencies to collect credit card payments over the counter or over the phone.	Prototype.	Oct. 2004
Idaho.gov Homepage	Statewide	New design of State homepage and sections to reflect new URL.	Navigation code.	October 2004
Policyholder Search	State Insurance Fund	Enables authorized policyholders to securely search policy history and status information available in SIF's Workers' Compensation Information System (WCIS).	Requirements.	Dec. 2004
Accountant License Renewal	Board of Accountancy	This application will allow accountants to renew their licenses online.	Requirements.	Dec. 2004

## IN PLANNING AND CONSIDERATION

Application	Agency	Application Description	Status	Completion Date
Idaho Electronic Campus Site Update	Statewide	Update look and feel of web site.	Initial meeting set for September 2004.	Nov. 2004
Withholding Tax Update	State Tax Commission	Enhance the app's features and functions to take advantage of system updates installed since the service went into production.	Requirements begin September 2004.	December 2004
Pesticide Registration	Dept. of Agriculture	Will allow chemical companies to register their pesticides with the State.	Requirements begin November 2004.	February 2005
New IFTA Registration	State Tax Commission	Will allow motor carriers to register for the International Fuel Tax Agreement filing.	Requirements begin January 2005.	April 2005

Application	Agency	Application Description	Status	Completion Date
Physician License Renewal	Board of Medicine	This application will allow medical professionals and accountants to renew their licenses online.	Requirements begin February 2005.	May 2005
Watercraft and Off-road Vehicle Registration Renewal	Dept. of Parks and Recreation	Will enable watercraft and off-road vehicle owners to renew their registrations online.	Requirements begin March 2005.	May 2005



## SERVICE AGREEMENTS

- ❖ Secretary of State's Office—Business Entity Search – Service Level Agreement signed
- ❖ Governor's Office—First Lady's Web Site Template – Letter of Agreement signed
- ❖ Idaho Transportation Department—Batch/Interactive Drivers Records – Service Level Agreement signed
- ❖ Board of Education—Idaho Electronic Campus – Service Level Agreement signed and approved
- ❖ Department of Health and Welfare—Tobacco Permits – Service Level agreement signed and approved
- ❖ Idaho Real Estate Commission —Real Estate Agent License Renewal – Service Level Agreement signed and approved
- ❖ Department of Administration —Web site – Service Level Agreement signed and approved
- ❖ Board of Medicine—Web site – Service Level Agreement signed and approved
- ❖ ITRMC—Web site – Service Level Agreement signed and approved
- ❖ Attorney General's Office—No Contact List – Service Level Agreement signed and approved
- ❖ Governor's Office—Governor Kempthorne's Web Site Template – Letter of Agreement signed
- ❖ Secretary of State's Office —Certificates of Existence – Schedule A Addendum of Master Service Level Agreement signed
- ❖ Secretary of State's Office—UCC/Lien Search – Schedule B Addendum of Master Service Level Agreement signed and approved
- ❖ Idaho State Bar—Corporate Section Web site – Schedule A Addendum of Master Service Level Agreement signed and approved
- ❖ Lt. Governor's Office—Lt. Governor Riggs' Web Site Template – Letter of Agreement signed and approved

- ❖ Idaho State Department of Education —Web Site Template – Service Level Agreement signed and approved
- ❖ Department of Labor’s Unemployment Insurance Payments—Schedule A Addendum of Master Service Level Agreement signed and approved
- ❖ Board of Pharmacy—Schedule A Addendum of Master Service Level Agreement signed and approved Idaho
- ❖ Disability and Determination Service—Schedule A Addendum of Master Service Level Agreement signed and approved
- ❖ Division of Public Safety—Schedule A Addendum of Master Service Level Agreement signed and approved
- ❖ Division of Public Safety—Schedule B Addendum of Master Service Level Agreement signed and approved
- ❖ Local Highway Technical Assistance Council—Schedule A Addendum of Master Service Level Agreement signed and approved
- ❖ Idaho State Police—Schedule A Addendum of Master Service Level Agreement signed and approved
- ❖ Idaho Real Estate Commission—Amendment to Schedule A Addendum for adjustment to new license fee structure. Signed and approved
- ❖ Idaho Department of Labor—Schedule B Addendum of Master Service Level Agreement for Web Site Template signed and approved
- ❖ Idaho State Bar—Schedule B Addendum of Master Service Level Agreement for Web Site Template signed and approved
- ❖ Division of Building Safety Plumbing Bureau—Schedule C Addendum of Master Service Level Agreement for plumbing license renewal signed and approved.
- ❖ Idaho State Tax Commission—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Local Highway Technical Assistance Council—Schedule B Addendum of Master Service Level Agreement for Web hosting. Agreement signed and approved.
- ❖ Idaho Department of Insurance—Schedule A Addendum of Master Service Level Agreement. Agreement signed and approved.
- ❖ Idaho Real Estate Commission—Schedule A Addendum 2<sup>nd</sup> amendment to Master Service Level Agreement. Agreement signed and approved.
- ❖ Idaho Department of Transportation—Memorandum of Understanding Agreement. Agreement signed and approved.
- ❖ Idaho Department of Finance—Schedule A Addendum of Master Service Level Agreement. Agreement signed and approved.
- ❖ South Central District Health—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Department of Transportation—Addendum C to original SLA for commercial trip permits signed and approved.
- ❖ Idaho Real Estate Commission—Schedule B Addendum of Master Service Level Agreement. Signed and approved.
- ❖ Idaho Rangeland Resource Commission—Schedule A Addendum of Master Service Level Agreement. Signed and approved.

- ❖ Idaho Department of Correction—Schedule A Addendum of Master Service Level Agreement. Signed and approved.
- ❖ Idaho Department of Commerce—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Department of Transportation—Schedule D Addendum to original SLA for Hazardous Material Endorsements. Agreement signed and approved.
- ❖ Idaho Department of Transportation—Amendment to Addendum A to original SLA for Motor Vehicle Records. Agreement signed and approved.
- ❖ Idaho State Tax Commission—Schedule C Addendum to original SLA for IFTA Tax Filing Application. Agreement signed and approved.
- ❖ Idaho Real Estate Commission—1<sup>st</sup> Amendment to Addendum B of original SLA. Agreement signed and approved.
- ❖ Idaho Board of Veterinary Medicine—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Board of Education—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Department of Water Resources—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Bureau of Occupational Licensing—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Department of Transportation—Schedule F Addendum to original SLA for SR22/26 Filing signed and approved.
- ❖ Division of Building Safety—Schedule D Addendum to original SLA for Web site Redesign Filing signed and approved.
- ❖ Idaho Board of Nursing License Renewal—Schedule A Addendum of Master Service Level Agreement signed and approved.
- ❖ Idaho Professional Technical Education—Schedule A Addendum of Master Service Level Agreement Web site redesign signed and approved.
- ❖ Idaho Board of Medicine License Search—Schedule B Addendum of Master Service Level Agreement signed and approved.
- ❖ State Insurance Fund — Dedicated Developer Schedule A Addendum of Master Service Level Agreement and project list to be reviewed by Committee.
- ❖ Idaho State Tax Commission - 1<sup>st</sup> Amendment to Addendum A of original SLA. Agreement signed and approved.
- ❖ Department of Correction—Addendum B of Master Service Level Agreement approved by Committee.
- ❖ Idaho Transportation Department—Addendum H of Master Service Level Agreement approved by Committee.
- ❖ Division of Building Safety — First Amendment to Addendum B of Master Service Level Agreement approved by Committee.
- ❖ Idaho Transportation Department—Addendum G of Master Service Level Agreement approved by Committee.
- ❖ Idaho State Tax Commission—Addendum D of Master Service Level Agreement approved by Committee.

- ❖ Idaho Department of Environmental Quality —Addendum A of Master Service Level Agreement approved by Committee.
- ❖ Idaho Department of Environmental Quality —Addendum A of Master Service Level Agreement approved by Committee.
- ❖ Idaho Board of Outfitters and Guides—Addendum A of Master Service Level Agreement approved by Committee.
- ❖ Idaho Children's Trust Fund—Addendum A of Master Service Level Agreement approved by Committee.
- ❖ Idaho State Tax Commission—Addendum E of Master Service Level Agreement approved by Committee.
- ❖ Idaho State Tax Commission—Addendum F of Master Service Level Agreement approved by Committee.
- ❖ Idaho Transportation Department—Addendum I of Master Service Level Agreement approved by Committee.
- ❖ Idaho Department of Commerce—Addendum B to the Service Level Agreement for Electronic Transaction and Access approved by Committee.
- ❖ Idaho Board of Nursing — Addendum B to the Service Level Agreement for Electronic Transaction and Access approved by Committee.
- ❖ Idaho State Controller's Office—Addendum A to the Service Level Agreement for Electronic Transaction and Access approved by Committee.
- ❖ Idaho Judiciary Department—Addendum A to the Master Service Level Agreement approved by Committee.
- ❖ Health & Welfare—Addendum B to the Master Service Level Agreement pending Committee review and approval.

## IN CLOSING



The Portal is excited about the projects in our production pipeline and is looking forward to helping more state and county agencies fulfill specific eGovernment needs. We are grateful for the many opportunities, partnerships, and trust you have provided us. Thanks again for your part in creating better and more accessible online services for everyone.

If you have any questions regarding this report or any Portal-related issue, please contact me at 332-0102 or [jeff@accessidaho.org](mailto:jeff@accessidaho.org).

Respectfully Submitted,

Jeff T. Walker  
Portal General Manager